Appendix 1 – KPIs July-Sept 2024 (Q2)

				BAS	ELINE			2024/25			2024/25 Benchmarking			ng				
CS Priority Action	Ref. No.	Aligned KPI	Value	Date	Frequency	Source	Q4 2023/24 Snapshot	Apr-Jun	Jul-Sep	Oct - Dec	Jan- Mar	Proposed Target 2024/25	TREND	Value	Date	Compa rator	Benchmark Source	Explanatory Comments
Develop a Local	032	Housing Land Supply (years)	3.22	2022	Annually	HLS Study	3.65	4.36	4.36			5-year supply	→	2.9 (GBC), 3.9 (SDC) 4.29 (TWBC) 6.0 (MBC)	2022/ 23	Adjoini ng LAs	Publicly available on websites.	
Plan which will ensure the provision of new homes in appropriate locations, focusing on tackling the need to deliver a range of housing for the whole community.	033	Milestones achieved on delivering the T&M Local Development Scheme (LDS)	Reg. 18 Consultati on Closed	Nov-22	Quarterly	LDS	Reg. 18b to be presented to Members in June 2024.	Reg.18b suspended in light of upcoming NPPF consultation	Reg 18b paused awaiting publicatio n of the new NPPF			TBC – subject to amended LDS	\				N/A	The LDS is a project plan which sets out the timetable for the production of new or revised development plan documents. A new and updated LDS will be provided when the revised NPPF is published
Ensure a supply of affordable housing for people who would struggle to buy on the open market	034	Number of affordable homes built out per annum	30	2022/23	Annually	New Homes Bonus	157	N/A	N/A			170		22 (SDC); 172 (TWBC) 288 (MBC); 164 (GBC)	2022 /23	Adjoini ng LAs	LG Inform Plus	
Use every power we can to	035	Number of people on housing register	1208	Jan-Mar 2023	Quarterly	Locata	167	245	235			1000 by end of March 2025					Kent Housing Group	
support those who are most in need of housing support and at	036	Number of HR applications received	541	Jan-Mar 2023	Quarterly	Locata	772	679	751			500 by end of March 2025					N/A	Please refer to report.
risk of becoming homeless.	037	Priority date range for which we are currently	N/A	N/A	Quarterly	Locata	N/A	15/7/23 to 15/8/23	01/10/23 to 31/10/23			Assessment within 8-10 weeks of application					N/A	

			BASELINE				2024/25						Benchmarking					
CS Priority Action	Ref. No.	Aligned KPI	Value	Date	Frequency	Source	Q4 2023/24 Snapshot	Apr-Jun	Jul-Sep	Oct - Dec	Jan- Mar	Proposed Target 2024/25	TREND	Value	Date	Compa rator	Benchmark Source	Explanatory Comments
		assessing HR applications.																
	038	Number of people in Temporary Accommodatio n	91	Jan-Mar 2023	Quarterly	Locata/ TA System	118	136	149			80-100	+	257 (MBC); 75 (TWBC); 69 (SDC)	Q3 of 2023 /24	Adjoini ng Author ities.	LG Inform Plus	
	039	Number of properties where conditions have been improved	10	Jan-Mar 2023	Quarterly	Uniform	23 (75 for 2023/24)	24	22			Reactive to need	→				N/A	Performance is very slightly down on Q1 which may be attributed to reduced staffing levels due to Long Term Sick Leave.
Improving standards in rented accommodation.	040	Number of housing enforcement notices served	0	Jan-Mar 2023	Quarterly	Notices Register	2 (2 for 2023/24)	0	1			Reactive to Need	1				N/A	
	041	Number of disabled facilities grants completed in the borough.	80	2022/23	Annually	Housing Improve ment Team Databas e	21 (81 for 2023/24)	21	31			80	1				N/A	

		Value	Date	Frequency	Source	Q4 2023/24 Snapshot	Apr- Jun	Jul-Sept	Oct - Dec	Jan- Mar	Proposed Target for 2024/25	TREND	Value	Date	Comp arator	Benchmark ing Source	Explanatory Comments
Planı	ning																
100	% against Government target of 60% (for major apps)	100%	Jan-Mar 2023	Quarterly	PS1/2 Returns	67%	90%	100%			75%	↑	60%	2023/ 24	Govern ment Targets	HMCLG - NI157a	
101	% against Government target of 65% (for minor apps)	85%	Jan-Mar 2023	Quarterly	PS1/2 Returns	85%	75.47%	80.4%			80%	↑	65%	2023/ 24	Govern ment Targets	HMCLG - NI157b	
102	% against Government target of 80% (for 'others')	93%	Jan-Mar 2023	Quarterly	PS1/2 Returns	84%	83.84%	79.4%			92%	\	80%	2023/ 24	Govern ment Targets	HMCLG - NI157c	
103	Number of appeals received	15	Jan-Mar 2023	Quarterly	PS1/2 Returns	N/A	13	N/A									
104	Number of appeals determined - allowed	3	Jan-Mar 2023	Quarterly	PS1/2 Returns	3	3	3									
105	Number of appeals determined - dismissed	4	Jan-Mar 2023	Quarterly	PS1/2 Returns	6	7	4									
106	Number of planning enforcement cases opened	80	Jan-Mar 2023	Quarterly	PS1/2 Returns	54	55	51									
107	Number of planning enforcement cases closed	117	Jan-Mar 2023	Quarterly	PS1/2 Returns	N/A	73	79									
108	Number of planning enforcement notices served	0	Jan-Mar 2023	Quarterly	PS1/2 Returns	2 (3 for 2023/24)	3	1									